

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 13th day of November' 2024

C.G.No.168/2024-25/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. C.B. Siva Reddy & Others,
Polaiahgari Street, Kaluvoya,
Nellore District.

Complainant

AND

1. Dy. Executive Engineer/O/Rapur (Previoulsy GudurRurals)
 2. Executive Engineer/O/Nellore Rurals (Previously EE/O/Gudur)
- Respondents

This complaint came up for final hearing before this Forum through video conferencing on 12.11.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

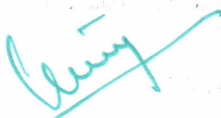
- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that they are residing



in Polaiahgari Street, Kaluvoya Village and they are facing low voltage problem and they need erection of additional transformer.

02. The said complaint was registered as C.G.No.168/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they are preparing the estimates for additional transformer and submit the same to the competent authority and after getting sanction, they would execute the work.

03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that they are preparing the estimates and submit the same to the competent authority and on getting the sanction of the estimate, they would execute the work and in the mean while they have taken steps to resolve the low voltage problem in the village. The complainant did not attend the enquiry to deny the statement of the respondents. The respondents are directed to take steps for installation of another transformer according to the requirement for permanent solvation of low voltage problem as early as possible under intimation to the Forum. Accordingly, the complaint is closed. There is no order as to costs.



04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 13th day of November'2024.

C. Srinivas
13/11/2024
CHAIRPERSON

K. Ramesh Babu
13/11/2024
Member (Finance)

S. Srinivas
13/11/2024
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevaram Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

C. Srinivas
13/11/2024